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September 12, 2012

TO: Fire Department Chiefs

FROM: Vector Pipeline Company

SUBJECT: Important pipeline safety information for your fire department

You are receiving this mailing because Vector Pipeline operates a crude oil pipeline in your area.

It is important for all firefighters to know:

- The location, operators, products and operators of pipelines in your jurisdiction
- The signs of a pipeline leak
- How to advise the public to stay safe in the event of a pipeline emergency
- How to dispatch an appropriate response

Enclosed is a poster with important information on recognizing a pipeline leak and responding to a report of a pipeline emergency.

Please display this poster in an area where others at your public safety answering point will see it.

We value your expertise as firefighters, and we're committed to providing you with the specific information needed to handle an emergency involving pipelines and aboveground facilities. In the coming months, you will receive information on our online pipeline emergencies program.

If you would like further information — including pipe size, contents transported, pipeline location in your area or an in-person follow-up from a Vector Pipeline representative — please contact us at 877-799-2650 or USpublicawareness@vectorpipeline.com.